



**AGENDA AND NOTICE OF THE REGULAR MEETING OF THE
SAN GABRIEL VALLEY COUNCIL OF GOVERNMENTS
(SGVCOG) HOMELESSNESS COMMITTEE
Wednesday, April 3, 2024 – 8:30 A.M.
SGVCOG Office**

1333 S. Mayflower Avenue, Suite 360, Monrovia, CA 91016

Thank you for participating in today's meeting. The Homelessness Committee encourages public participation and invites you to share your views on agenda items.

Chair
Becky Shevlin
City of Monrovia
Vice-Chair
Margaret Clark
City of Rosemead

Members
Arcadia
Azusa
Baldwin Park
Claremont
Duarte
El Monte
Glendora
Irwindale
Monrovia
Montebello
Pasadena
Pomona
Rosemead
San Dimas
South El Monte
South Pasadena
LA County
Supervisory District
#1

MEETINGS: *Regular Meetings of the Homelessness Committee are held on the first Wednesday of each month at 8:30 AM at the SGVCOG Monrovia Office (1333 South Mayflower Avenue, Suite 360, Monrovia, CA 91016).* The agenda packet is available at the SGVCOG's Office, 1333 S. Mayflower Avenue, Suite 360, Monrovia, CA, and on the website, www.sgvkog.org. Copies are available via email upon request (sgv@sgvcog.org). A copy of the agenda is also posted for public viewing at the entrance of the SGVCOG Monrovia Office Building. Any additional agenda documents that are distributed to a majority of the Board after the posting of the agenda will be available for review in the SGVCOG office during normal business hours and on the SGVCOG website noted above.

PUBLIC PARTICIPATION: Your participation is welcomed and invited at all Committee meetings. Time is reserved at each regular meeting for those who wish to address the Board. SGVCOG requests that persons addressing the meeting refrain from making personal, slanderous, profane, or disruptive remarks. A person who continues to disrupt the orderly conduct of the meeting, after being warned by the Committee Chair or designee to cease the disruption, may be precluded from further participation in the meeting.

TO ADDRESS THE COMMITTEE: At a regular meeting, the public may comment: (i) on any matter within the subject matter jurisdiction of the SGVCOG that is not on the agenda during the public comment period at the beginning of the agenda; (ii) on any item(s) that is on the Consent Calendar prior to action taken on the Consent Calendar; and (iii) on any other agenda item prior to the time it is considered by the Board or Committee. At a special meeting, the public may only comment on items that are on the agenda. Members of the public are requested to state their name prior to speaking. Comments are limited to a maximum of three minutes per person. The Committee Chair may impose additional time limits if comments become repetitious, an individual member of the public seeks to speak on numerous items, or a large number of members of the public seek to speak on an item. Except in limited situations, the Committee may not take action on items not appearing on the agenda and/or discuss them at length.

If you would like to provide a public comment during a Committee meeting, please see "Instructions for Public Comments" below.

AGENDA ITEMS: The Agenda contains the regular order of business of the Committee. Items on the Agenda have generally been reviewed and investigated by the staff in advance of the meeting so that the Committee can be fully informed about a matter before making its decision.



In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the SGVCOG office at (626) 457-1800 or via email to sgv@sgvcog.org. Notification 48 hours prior to the meeting will enable the SGVCOG to make reasonable arrangement to ensure accessibility to this meeting.



CONSENT CALENDAR: Items listed on the Consent Calendar are considered to be routine and may be acted upon by one motion. There will be no separate discussion on these items unless a Committee member so requests. In this event, the item will be removed from the Consent Calendar and considered after the Committee takes action on the balance of the Consent Calendar.

TELECONFERENCE LOCATIONS: State law allows Committee Members to teleconference from remote locations as long as certain conditions are met, including listing the teleconference locations in the agenda. The following location is hereby noticed as a teleconference location, which is accessible to the public for the purposes of observing this meeting.

Claremont City Hall 207 Harvard Ave. Claremont, CA 91711	Duarte City Hall 1600 Huntington Dr. Duarte, CA 91010
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Instructions for Public Comments: For those wishing to make public comments on agenda and non-agenda items, but within the SGVCOG’s subject matter jurisdiction, you may submit written comments via email or provide a verbal comment.

- **Written Comments (Email):** If you wish to submit written public comments to be distributed to the Committee Members at the meeting, please submit these materials via email to Victoria Urenia at vurenia@sgvcog.org at least 1 hour prior to the scheduled meeting time. Please indicate in the “Subject” line of the email “FOR PUBLIC COMMENT” and the agenda item number to which the public comment is addressed. Written public comments may include, but are not limited to letters, reports, and presentations.
- **Verbal Comments (In Person):** If you would like to make a public comment at the Homelessness Committee meeting location, please fill out a public comment card. Comment cards will be made available to you by staff at the entrance to the meeting room. If you are attending the meeting at a noticed teleconference location and would like to make a public comment, please raise your hand when the item upon which you wish to speak comes up on the agenda.
- **Verbal Comments (Zoom):** If you would like to participate by teleconference from a private location, please email Victoria Urenia (vurenia@sgvcog.org) to request an attendee Zoom link. Through Zoom, you may provide a verbal comment by using the web interface “Raise Hand” feature when the agenda item upon which you wish to speak is to be considered. You will then be called upon to provide your verbal comments.

For questions related to accessing the available teleconference locations, please contact Victoria Urenia (vurenia@sgvcog.org) or (626) 255-2598.

PRELIMINARY BUSINESS

1. Call to Order
2. Pledge of Allegiance
3. Roll Call
4. Public Comment (*If necessary, the President may place reasonable time limits on all comments*)
5. Changes to Agenda Order: Identify emergency items arising after agenda posting and requiring action prior to the next regular meeting (It is anticipated that the Committee may take action on these matters)

CONSENT CALENDAR

6. Homelessness Committee Meeting Minutes – 3/6/2024 – [Page 1](#)
Recommended Action: Approve.
7. Local Solutions Fund Funding Allocations
Recommended Action: Receive and File.

PRESENTATIONS

8. Centralized Master Leasing Pilot – LA County Homeless Initiative (CEO-HI) and Los Angeles Homeless Services Authority (LAHSA) – [Page 3](#)
Recommended Action: For information only.
9. San Gabriel Valley Crisis Assistance Response and Engagement Program (SGV CARE)
Recommended Action: Receive and File. – [Page 4](#)

UPDATE ITEMS

10. Chair's Report

LIAISON REPORTS

11. San Gabriel Valley Regional Housing Trust
12. San Gabriel Valley Consortium on Homelessness
13. LA County Homeless Initiative
14. Los Angeles Homeless Services Authority (LAHSA)

ADJOURN



SGVCOG Homelessness Committee Meeting

March 6, 2024

8:30 AM - 1333 S. Mayflower Avenue, Monrovia, CA 91016

PRELIMINARY BUSINESS

1. Call to Order
B. Shevlin called the meeting to order at 8:30 AM.

2. Pledge of Allegiance
K. Davis led the Pledge of Allegiance.

3. Roll Call

Members Present:

A. Verlato, Arcadia
M. Carillo, Baldwin Park
J. Schulz, Duarte
V. Sedano, El Monte
K. Davis, Glendora
M. Ortiz, Irwindale
B. Shevlin, Monrovia
D. Holley, Pomona
M. Clark, Rosemead
J. Ebner, San Dimas
R. Salas, South El Monte
M. Cacciotti, South Pasadena
D. Urbina, LA County Dist. 1

Members Absent:

R. Gonzales, Azusa
J. Leano, Claremont
A. Leon, Montebello
W. Huang, Pasadena

SGVCOG Staff:

B. Acevedo
M. Bolger
M. Creter
T. Lott
J. Read
M. Sharkey
C. Sims
K. Ward
S. Wong
L. Gardner
J. Talla

4. Public Comment
There were no public comments.

5. Changes to Agenda Order:
There were no changes to the agenda order.

CONSENT CALENDAR

- 6. Homelessness Committee Meeting Minutes – 2/7/2023
Action: Approve.
- 7. 2024-2025 Local Solutions Fund Application
Action: Recommend Governing Board authorize the Executive Director to submit the SGVCOG’s 2024-25 Local Solutions Fund Statement of Work and execute all necessary agreements.

There was a motion to approve consent calendar. (M/S: K. Davis, J. Ebner)

[MOTION PASSED]

AYES:	Arcadia, Baldwin Park, Glendora, Monrovia, Pomona, Rosemead, San Dimas, South El Monte, South Pasadena
NOES:	
ABSTAIN:	
NO VOTE RECORDED:	Duarte, El Monte, Irwindale, LA County Dist. #1
ABSENT:	Azusa, Claremont, Montebello, Pasadena

PRESENTATION

- 8. Los Angeles County Pathway Home
Onnie Williams III, LA County Homeless Initiative, presented on this item.

UPDATE ITEMS

- 9. Chair’s Report
Chair B. Shevlin provided a verbal report.

LIAISON REPORTS

- 10. San Gabriel Valley Regional Housing Trust
Chair Shevlin and SGVCOG Local Programs Manager C. Sims provided a verbal report.
- 11. San Gabriel Valley Consortium on Homelessness
S. Chamberlain provided an update on this item.
- 12. LA County Homeless Initiative and Blue-Ribbon Commission on Homelessness (BRCH)
B. Shevlin provided an update on this item.
- 13. Union Station Homeless Services
- 14. Los Angeles Homeless Services Authority (LAHSA)

ADJOURN

The meeting adjourned at 9:36 AM.

REPORT

DATE: April 3, 2024
TO: Homelessness Committee
FROM: Marisa Creter, Executive Director
RE: **CENTRALIZED MASTER LEASING PILOT**

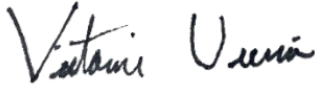
RECOMMENDED ACTION

For information only.

BACKGROUND

LA County Homeless Initiative (CEO-HI) is partnering with the Los Angeles Homeless Services Authority (LAHSA) to administer the Centralized Master Lease program, in an effort to secure apartments on the private rental market and lease them directly to people experiencing homelessness (PEH). The unit acquisition program aims to increase the number of dedicated housing units for PEH by leveraging local, state, and federally funded tenant-based housing vouchers. These vouchers include time-limited subsidies, federal tenant-based vouchers, and Flexible Housing Subsidy Pool vouchers. Through the Centralized Master Lease Program, LAHSA will execute a master lease agreement with the owner to be single master tenant of a rental unit. The property owner will receive rent from a governmental entity for units under the agreement, while LAHSA takes on the responsibilities as the “owner” for a multi-year term. LAHSA takes responsibility for the leasing and property management process. Through this program, LAHSA leases entire buildings and individual apartments (scattered site) and then subleases units to PEH. These units provide permanent housing to individuals and families that may be experiencing challenges leasing up. Additionally, program participants also receive wraparound services through local service providers. This program is funded through the Housing and Homeless Incentive Program (HHIP) that was launched by the State of California in 2021 with \$1.3 billion in funding through the American Rescue Plan Act (ARPA). In March 2023, L.A Care and Health Net approved \$114 million in HHIP funding for Los Angeles County, and CEO-HI is administering \$55.6 million of this funding toward Unit Acquisition strategies, which includes the Centralized Master Leasing Program.

LAHSA and CEO-HI staff will present on the program during the meeting.

Prepared by: 
Victoria Urenia
Local Programs Liaison

Approved by: 
Marisa Creter
Executive Director

REPORT

DATE: April 3, 2024

TO: Homelessness Committee

FROM: Marisa Creter, Executive Director

RE: **SAN GABRIEL VALLEY CRISIS ASSISTANCE RESPONSE & ENGAGEMENT PROGRAM (SGV CARE)**

RECOMMENDED ACTIONS

Receive and file.

BACKGROUND

Over the past several years, there has been a movement to provide mobile crisis response services to people experiencing acute mental health crises. Like in other communities nationwide, mental and behavioral health resources in the San Gabriel Valley – especially for those in immediate crisis – are insufficient to address the magnitude of the mental health crises. Many jurisdictions have launched programs that dispatch mental health crisis teams – rather than law enforcement officers – to respond to mental health calls that are made to 911. One of the earliest programs – CAHOOTS in Eugene, OR – launched in 1989 and is often credited with pioneering the mobile crisis space. In more recent years, dozens of jurisdictions nationwide have launched programs and continued to innovate in this space including the Community Crisis Response team in The City of Long Beach, Be Well in Orange County, and a recently launched program in the City of Los Angeles.

As part of its FY 2021-2022 Measure H funding, the SGVCOG Governing Board allocated funds to launch a pilot mobile response program known as “San Gabriel Valley Crisis Assistance Response & Engagement Program” (SGV CARE). In May 2022, the Governing Board approved a contract with Los Angeles Centers for Alcohol and Drug abuse (L.A. CADA) to serve as implementers for the program. The Program formally began services in August 2022 with the pilot cities of: Arcadia, Montebello, San Marino, and South Pasadena. It has since expanded to the cities of La Verne and Monrovia, which launched in December 2023 and February 2024 respectively.

SGV CARE Team Composition and Services

An SGV CARE team is made up of a behavioral health specialist and either a substance use disorder counselor, peer support specialist or an EMT. The teams generally co-respond with other first responders but have recently been authorized to respond on their own to appropriate non-violent calls in the City of La Verne. The team is trained to de-escalate crises, provide mental health assessments, make a clinical recommendation, do follow-ups, make connections to services, and provide care coordination. This reduces the burden on dispatching centers on repeat callers and can free up law-enforcement to respond to the types of calls they are best trained to handle.

Examples of types of calls that the SGV CARE Team respond to include, but are not limited to, the following:

- **Crisis Intervention**

- Unsafe living conditions, include hoarding.
- Unable to care for self.
- Response to group homes for elderly.
- Student support: overwhelming pressure at school, verbal altercation with student, bullying at school or online bullying, chronic truancy, trauma related to active shooter lockdowns.
- Follow up for the victim & family of a violent crime like sexual assault.
- **Suicidal Ideation**
 - Caller experiencing suicidal ideation.
 - Adult/peer concerns about change in behavior in a child or loved one.
 - Someone calling for help with life stressors, for example: terminal illness, divorce, or other trauma.
- **Public Disturbance**
 - Unhoused resident talking to self.
- **Person in Distress**
 - Panic attacks
 - Someone hearing sounds or voices.
 - Disoriented elderly person.
 - Passerby seeing someone needing mental health help.
 - Support for friends/family of a missing person.
 - Support for parents and children with spectrum disorders.
- **Mental Health**
 - Repeat caller.
 - Indications of paranoia.
 - School based response requested by SRO.
- **Welfare Check**
 - Medication compliance: elderly, transport, physical limitations, financial.
- **Connection to Services**
 - Parents calling for help with child.
 - Family needing help with spectrum disorders.
 - Someone needing help with hygiene issues and getting connected with appropriate services.
 - Unhoused resident with mental health issues.
 - Follow-up care following domestic violence.
 - Help with substance use disorders.
 - Elderly caller living alone.
 - Someone at risk of homelessness: loss of job, issues keeping up with bills.
 - Someone experiencing the loss of a loved one.

SGV CARE Teams **do not** respond to calls where the following are present:

- Weapons - reported or history of
- Hostile person
- Obstruction of traffic (depending on city)
- Uncooperative reporting party
- Violence - reported and history of
- Criminal activity
- Imminent threat to themselves, others, or property

Serious medical needs (depending on city)

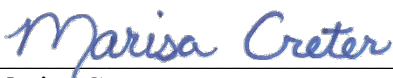
Program Funding and Technical Assistance

SGV CARE was initially funded with \$525,000 in Measure H funds¹. With the passage of California AB 179 Budget Act of 2022, \$850,000 was allocated to the SGVCOG SGV CARE program. This was achieved with the support of State Senator Anthony Portantino, with strong advocacy from and a special thanks to South Pasadena Councilmember Michael Cacciotti and former San Marino Mayor Susan Jakubowski. An additional \$1,500,000 was secured in the FY23 Congressional Appropriations Bill with the backing of our federal elected officials: Representative Judy Chu (D-28), Senator Susan Feinstein, and Senator Alex Padilla. These additional funds ensure that the program is funded through FY 24-25.

In addition to program funding, SGVCOG staff was also able to secure pro bono technical assistance (TA) from the Harvard Kennedy School Government Performance Lab (GPL). The partnership with the GPL has provided invaluable insights from our experience with the pilot cities, enabling us to establish formal program protocols based on best practices, create a dispatcher training module, create tools for identifying appropriate calls, and has informed the new onboarding process of new cities. The SGV CARE program was also featured in a GPL publication so that our program can serve as an inspiration for other regional programs (Attachment A).

Staff will provide a presentation on the implementation of the SGV CARE program at the Homelessness Committee meeting on April 3, 2024.

Prepared by: 
Sam Pedersen
Management Analyst

Approved by: 
Marisa Creter
Executive Director

ATTACHMENTS

[Attachment A - Launching 911 Alternative Response in the San Gabriel Valley](#)

¹ The SGV CARE program serves both housed and unhoused residence. In February 2024, 66% of CARE clients were housed, 29% were unhoused, and 5% had an unknown housing status.